

We are here for you! Connect with us by email, phone, or in-person.



First Nations Access Coordinators (FNACs)

FNACs can help:

- create a welcoming environment;
- support Indigenous students who require assistance with academic, emotional, or financial matters;
- refer students to appropriate resources and services;
- aid students to access community services and resources;
- facilitate cultural activities and events on campus.

Smithers contact: Katie Humphrey

Email: FNAC@coastmountaincollege.ca

Office: # 103C

Phone: 250.847.4461 ext. 5806



Learning Assistance Services (LAS)

Meet with Learner Services for:

- one-on-one tutoring
- free student success workshops
- strategies for effective reading, writing, and numeracy
- understanding assignment instructions and research skills
- study skills: time management, stress management, quiz/exam preparation
- navigating Brightspace, or referral to IT supports
- assessing learning difficulties.

Smithers contact: Rich De Rooy

Email: las@coastmountaincollege.ca

Office: # 215

Phone: 250.847.4461 ext. 5845



Financial Aid

Meet with Financial Aid for assistance with:

- part-time and full-time student grants and loans for post-secondary level programs
- Adult Upgrading Grant for access programs
- Provincial Tuition Waiver Program
- awards, bursaries, and scholarships
- emergency financial assistance options
- enrolment verification for financial purposes.

All campus contact: Allison Conway

Email: financialaid@coastmountaincollege.ca

Office: Terrace campus

Phone: 250.635.6511 ext. 5204



Accessibility Services

Meet with Accessibility Services for:

- pre-application and registration assistance
- individualized accommodation plan based on the needs of your disability
- assessment of internal and external supports and services available to promote success
- mental health support and resource referrals.

Smithers contact: Rich De Rooy

Email: rderooy@coastmountaincollege.ca

Office: # 215

Phone: 250.847.4461 ext. 5845

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Educational Advising

Meet with an Educational Advisor for assistance with:

- education planning
- course selection
- admission requirements
- potential career paths
- navigating the registration process
- transfer agreements and degree partnerships with other colleges and universities.

Smithers contact: Lori Knorr

Email: advising@coastmountaincollege.ca

Office: # 103B

Phone: 250.847.4461 ext. 5824



International Student Advising

Meet with an International Advisor for assistance with:

- admission and program inquiries
- pre- and post-arrival inquiries
- student support & engagements
- study and work permit applications
- on- and off-campus employment.

All campus contact: Johannita Mills-Beale & Myrna MacConnachie

Email: international@coastmountaincollege.ca

Office: Terrace and Prince Rupert campuses

Phone: 250.635.6511 ext. 5311



WriteAway

- free online writing feedback from qualified tutors
- submit your assignment and receive tips and resources to strengthen your writing skills
- receive feedback within 48 hours.

Connect with a tutor:

Website: writeaway.ca/connect



TutorMe

TutorMe

- free, online tutoring service for students
- register and be matched with a tutor right away.

Connect with a tutor:

Website: qacanada.ca/reg



AskAway

- help with research or library services
- citing sources, navigating databases, and more.

Connect with a librarian:

Website: coastmountaincollege.ca/ask-a-librarian